



document type

product

customer segment

**case study**

**local MPLS**

**corporate**

## customer profile

A leading banking group, consisting of subsidiaries and associated companies, providing retail and corporate banking services, treasury and investment services, and wealth management services. In addition to maintaining HQ, DR site, and 23 branches in Bahrain, customer will be adding more branches to its network.

## customer requirements

- Financial industry level security.
- Seamless migration without business service interruption.
- Full mesh topology (as opposed to a hub-and-spoke topology).
- Class of Service (CoS) for traffic prioritization.

## challenges

Migration from legacy Frame Relay network, which customer had been using for years, to Local MPLS network.

## stc solution

stc Bahrain sales account manager, presales, and service delivery professionals, joined the customer in the design and implementation phases, to execute the migration plan outside business working hours.

stc's Local MPLS network incorporates the security of a private network with the easily interconnection of nation-wide locations, as it is media-independent network. Also, it is an optimum network for latency-sensitive financial transactions.

## business results

HQ, DR site, and branches were able to communicate directly with each other, through best-in-class private and secure Local MPLS network, that is prepared for future growth. With the addition of QoS (Quality of Service), each location could prioritize its traffic.

## customer benefits

The low latency of stc's MPLS network meets the performance requirements, demanded by their financial applications, and helps the customer to provide faster service to the end customers.

The ability to manage business applications, with complete visibility across the meshed infrastructure, provides the customer with end-to-end control.

