

modern workplace as a service

upgrade the way you work with a single integrated security,
management and productivity solution.

white paper

more time doing work. less time figuring out technology.

As a business owner, you know that the growth of your business depends on every one of your employees doing their best work. That means not just enabling them with the productivity tools they need to get the job done, but more importantly ensuring business continuity by protecting your vital data and ensuring your teams' devices remain functional and able access files, emails and information they need to get their job done. More importantly you need to ensure this is done efficiently and cost effectively.

Now, for the first time, the Modern Workplace As A Service brings together the productivity benefits of Microsoft's Office 365, with the security and information protection features of Windows 10 supported by 24 x 7 Service Desk and End User Support Services –all at a single, low monthly price. It empowers your users with the productivity tools and services they need to get their job done anywhere on any device while ensuring your data and devices are always secured and up to date with the latest software.

The Modern Workplace As A Service takes care of your technology needs so you have the peace of mind that your data is protected and your teams can communicate and collaborate –working to grow your business without technology headaches and downtime.

managed protection from cyberthreats

Keep your data and devices safe from Cyberthreats, theft, human errors, or natural disasters whether your data is on premise or in the Cloud.

The Modern Workplace As A Service keeps your computer's operating system always up to date with the latest version of Windows 10 and Windows Defender ensuring you have the most up-to-date protection from malware such as worms, viruses and ransomware. Combined with Windows BitLocker and Windows Information Protection and Cloud backup technologies, the Modern Workplace As A Service ensures your proprietary data is always safe whether your device is lost, stolen or information is leaked from within the organization.

Ongoing threat protection from malware and viruses with Windows 10.

Built on Windows 10 Pro, the Modern Workplace As A Service delivers comprehensive, built-in and ongoing security protections that you can trust –including Windows Defender Antivirus, firewall and more. With managed services that ensure your devices are always up to date, you're assured of the latest features and protection –at no extra cost to you.

Supported by advanced Windows 10 built-in technologies like Windows Defender Exploit Guard, Windows Defender Application Guard and Windows Defender System Guard all working together, you can be sure you are receiving comprehensive protection for your system, files and online activities from viruses, malware, spyware, and other threats. Peace of mind has never been this easy.

Cross device protection from data loss or theft with BitLocker and Windows Information Protection.

Customer data, financial information, business plans and passwords are just a few of the sensitive pieces of information stored on your computer and network. The Modern Workplace As A Service provides proactive management of all of your devices including Windows, iOS and Android.

Windows 10 BitLocker helps you keep your peace of mind even with a lost or stolen device. BitLocker and BitLocker To Go encrypt your data on your device and even on removeable storage devices (e.g.: USB Key) rendering them inaccessible by common data theft techniques.

With the increasing number of employee-owned devices holding sensitive information, Windows Information Protection helps prevent accidental data leak through apps and services, like email, social media, and the public cloud, which are outside of the control of your business.

Managed data and file backup, versioning and recovery services with Azure based backup.

Your business runs on data. It's your most valuable asset. Fires, accidental flooding, ransomware, viruses and human error put these assets at risk on a daily basis. Traditional on-site backups just aren't enough to protect your data.

The Modern Workplace As A Service silently versions your data in real time and backs it up to both the Cloud and local storage, providing your business with superior protection. Protected with AES 256-bit military grade encryption before being stored either on your local network drive, external hard drive or in the Cloud, you can be sure that nobody can access your data without your permission.

And, because it's delivered as managed service, you never again have to worry about missing a backup.

anywhere, anytime productivity

Create, connect and collaborate with people inside and outside your organization anywhere on any device.

The Modern Workplace As A Service empowers your team with the latest productivity tools anywhere and on any device they need to get their jobs done. By combining the latest versions of Microsoft Office 365 applications and business class email, instant messaging, voice and video conferencing with the latest releases of Microsoft Planner and StaffHub, the Modern Workplace As A Service provides your teams with the capabilities they need to manage work, create, connect and collaborate with people inside and outside your company.

Stay productive with the full suite of latest Microsoft Office 365 suite of products.

The Modern Workplace As A Service provides your teams with the familiar, always up-to-date Office 365 applications they know including Outlook, Word, Excel, PowerPoint, OneNote and Access on their favorite device.

With the option to install Office on up to five PCs or Macs and five tablets, transfer the installation if they switch devices, edit and share files in any browser with Office Online or even view and edit files on Windows Phones, iPhone®, and Android phones with Office Mobile –you can ensure your employees will remain productive whether at the office, at home or on the go.

Enhance collaboration with Exchange email, file sharing, Skype for Business voice & video conferencing.

Getting the right information in front of the right people in near real time is critical to growing your business. Whether its reviewing the latest sales forecast or getting an urgent proposal out to your most aspiring lead, the Modern Workplace As A Service empowers your teams with the tools they need to get the job done.

Instant message your colleagues or meet face to face in HD video using Skype for Business. Sync emails, calendars, and contact information across your devices in real time, so it's up to date, no matter what device is in your hand. And with 1TB of Microsoft OneDrive storage per user, your teams can store, find, co-author, and update files, work with your files wherever you are, and share files inside and outside your organization.

Get the tools you need to get work done with Microsoft Planner, Microsoft StaffHub and more.

The Modern Workplace As A Service goes beyond the Microsoft Office applications and empowers your teams with tools they need to manage and grow your business.

Microsoft Planner helps you take the chaos out of teamwork and get more done, making it easy for your team to create new plans, organize and assign tasks, share files, chat about what you're working on, and get updates on progress.

Leverage Microsoft StaffHub to help the Firstline workers that power your business like shop floor personnel, sales agents, maintenance workers or customer service agents view schedules, swap shifts, request time off, find information, and catch up with the team.

dependability & support services

The stability and reliability you need to run your business. The freedom for your IT resources to focus on enabling growth.

The Modern Workplace As A Service builds on the speed and reliability of Microsoft's Windows 10 Pro Operating System to provide your users with the fastest, most reliable computing experience ever. By combining 24 x 7 services and support with technologies such as Windows AutoPilot, the Modern Workplace As A Service eliminates time consuming tasks such as software upgrades, user account management and password resets ensuring your teams are always up to date and productive.

Reduce administrative IT tasks with user account and profile life-cycle management services

Creating, setting up, maintaining or disabling user profiles and servicing password resets across multiple different systems can consume the time of even the most skilled IT personnel while delays in provisioning can slow down your teams ability to be productive.

Managed services within the Modern Workplace As A Service help keep your teams productive ensuring you can get new users up and running quickly, and respond quickly when a staff member leaves the organization. This also relieves your IT staff from these laborious and time-consuming aspects of IT management, freeing them to focus on deploying solutions that can help drive business impact.

And, for customer with aging servers and domain controllers, the Modern Workplace As A Service helps move those into the cloud, reducing IT management overheads, providing redundancy and eliminating single points of failure.

24 x 7 Service Desk and End User Support Services

With advanced diagnostics and notification capabilities, the Modern Workplace As A Service helps ensure that problem areas are proactively detected and routed to dedicated support teams who work to resolve the issue before your teams are even aware of it.

When problems do happen, whether its questions around configuring a device, resetting a password or any other issue your team may experience, they can simply log a ticket with your service provider's 24/7 Service Desk. Operational every day of the year, service desks are staffed by experienced professionals with a focus on resolving the issue quickly and easily.

Available over the phone, email and via your service provider's support portal where available, support services will help ensure your teams are up and running, productive and ready to grow and manage your business in no time.

The fastest and most reliable computing experience yet with Windows 10 Pro

The Modern Workplace As A Service makes it easier than ever to keep Windows current with the latest features and improvements — and with fewer interruptions and restarts when you're using your PC the most.

The great news is, you don't have to do anything to get the latest updates! As part of the managed services within the Modern Workplace As A Service, your service provider will automatically download and push updates to your Windows 10 and Office 365 across systems, as soon as they're available, ensuring your teams have access to the latest features and protection –at no extra cost to you.

one low monthly price

A single, integrated solution with continued access to the latest software upgrades at less than the price of a cup of coffee per week.

The Modern Workplace As A Service helps ensures your users have the most reliable computing experience, are protected from the most menacing cyberthreats and are empowered with the latest productivity tools so they can manage their work anywhere on any device -and, at less than the price of a cup of coffee per week is the most cost effective way to stay up to date with the latest software upgrades.

Security, Productivity and Support for less than a cup of coffee per week

Priced at just AED 120 per user per month, the Modern Workplace As A Service gives you all the security and protection of Windows 10 Pro, the productivity and collaboration power of Microsoft Office 365 coupled with the management and support services in a single integrated solution you need to keep your teams focused on managing and growing your business.

Delivered as a subscription service through your trusted technology partner

The Modern Workplace As A Service is delivered as a subscription based service, provided by Crayon Middle East that is designed to be purchased and managed by the IT service provider of your choice -so you can save on capital expenses, scale as you grow, and get the IT expertise you need to run your business better. .

If you currently do not have dedicated or chosen IT service provider, we will be happy to help you find the provider that can assess your business goals, identify a solution that meets your business needs and help your business become more agile and efficient.

Available as a new standalone subscription or add-on to existing AMC or Office 365 subscriptions

The Modern Workplace As A Service is a single integrated security, management and productivity solution purchased and delivered as a monthly, per user subscription. It may be combined with other offerings or services to help meet your business goals.

For organizations with existing annual maintenance contracts and / or Office 365 subscriptions, The Modern Workplace As A Service is available as a pro-rated add-on to these existing services.

The Modern Workplace As A Service offers small and medium-sized businesses with the most reliable computing experience yet, backed up by 24 x 7 expert support, persistent protection from the most menacing cyberthreats and the productivity capabilities of Microsoft Office, business class email and Voice and Video in a single, integrated solution with continued access to the latest software upgrades at less than the price of a cup of coffee per week.

Learn more. Contact your Crayon Middle East representative today.

